

# NYRx Durable Medical Equipment, Prosthetics, Orthotics and Supplies

---

## What Prescribers, Pharmacies, and DMEPOS Providers Need to Know

NYRx, the Medicaid Pharmacy Program covers certain medical/surgical supplies. These supplies are provided by a pharmacy or durable medical equipment, prosthetics, orthotics, and supplies (DMEPOS) provider and billed to NYRx. Pharmacy and DMEPOS providers should refer to the policy and procedure or medical supply code manual corresponding to their enrolled Category of Service (COS) for detailed information on claim submission and coding.

## NYRx Covered Medical Supplies

The NYRx [scope of benefits](#) document in provides additional information about what is covered by NYRx, versus what remains the responsibility of the MCOs. For detailed information about coverage of diabetic supplies, visit the [Preferred Diabetic Supply Program](#) website.

## Procedure Codes and Coverage Guides

[New York State Medicaid Program Durable Medical Equipment, Prosthetics, Orthotics, and Supplies Procedure Codes and Coverage Guidelines](#) is a useful resource detailing procedure codes and coverage guidelines:

- Items subject to the benefit transition are listed in *Sections 4.1, 4.2, and 4.3* of the document and may be billed by a pharmacy or DMEPOS provider directly to NYRx. Most items do not require additional authorization prior to dispensing and billing.
- Items not subject to the benefit transition are listed in *Sections 4.4, 4.5, 4.6, and 4.7* of the above linked document and should continue to be billed to the enrollee's MCO.
- Some of these supplies require prior approval, details can be found in the [Durable Medical Equipment Prior Approval Guidelines](#) document.

## DME Pharmacy Billing

- Pharmacies that choose to bill via the professional/medical claim format need to be enrolled and have a Medicaid COS "0442," assigned to them.
- DMEPOS providers are enrolled with COS "0321."

## Finding a DME Pharmacy/DMPOS Provider

DME items covered by NYRx may be dispensed by a pharmacy or DME-enrolled provider. The pharmacy or medical equipment provider [look-up tool](#) can help locate an enrolled provider. Not all DME providers listed in the tool dispense supplies as part of their services.

## Prior Authorization/Prior Approval

Prior authorization/approval (PA) is the process of determining if the item(s) requested are medically necessary and appropriate for the New York State (NYS) Medicaid member's condition. PA is also required if the fiscal order written by the ordering provider exceeds the quantity or frequency limits found in the [New York State Medicaid Program Durable Medical Equipment, Prosthetics, Orthotics, and Supplies Procedure Codes and Coverage Guidelines](#).

## IVR/Web Portal: Automated Enteral Authorizations

The IVR/Web Portal is the automated system utilized by ordering prescribers and dispensing providers (pharmacies or DMEPOS dealers) for enteral formulas:

- The ordering prescriber enters medical information into the IVR/Web Portal to support the use of the enteral formula and receives a PA number to be documented on the fiscal order.
- The dispensing provider activates the authorization for dispensing and reimbursement.
- Additional information on the Web Portal can be found on the eMedNY [DME Manual page](#) and the [eMedNY training page](#).

## Dispensing Validation System: Automated Authorization

The Dispensing Validation System (DVS) is a real-time electronic authorization obtained prior to the provision of services:

- DVS will provide authorization if frequency and quantity are within established guidelines.

- The DVS system can be accessed through [ePACES](#), a web-based application that allows providers to request and receive Health Insurance Portability and Accountability Act (HIPAA)-compliant transactions.
- Using the NCPDP pharmacy claim type, the DVS authorization occurs in the same real-time transaction. If approved, the claim will be paid.

## Resources

- [Medicaid Update March 2023 DME Provider Information, Billing and PA Guidance](#)
- [New York State Medicaid Program Durable Medical Equipment, Prosthetics, Orthotics, and Supplies: Procedure Codes and Coverage Guidelines](#)
- [NYRx Education & Outreach Website](#)
- [NYRx Covered Medical Supply List](#)
- [Pharmacy or DME Provider Locator](#)
- [Scope of Benefits](#)

## Contact Information

The NYRx Education & Outreach Call Center is available by phone at 1-833-967-7310 or by email at [NYRxEO@primetherapeutics.com](mailto:NYRxEO@primetherapeutics.com) from 8:00 AM to 5:00 PM ET, Monday through Friday, excluding holidays.

The NYRx Education & Outreach team hosts virtual office hours every week for stakeholders to ask questions related to NYRx and care coordination. Visit the [NYRx Education & Outreach website](#) for more information.